

Boodschappen

| | | RAPPORTCIJFER | BEZORGKOSTEN | PRIJSNIVEAU | KLANTENSERVICE | RETOURPROCEDURE | BEZORGING | KWALITEIT VAN PRODUCTEN | LEVERTIJD DIE WEBSITE BELOOFT | BETAALMOGELIJKHEDEN | BESTELPROCES | ASSORTIMENT | OP VOORRAAD ZIJN VAN PRODUCTEN |
|---|----------------------|-----------------------------|--------------|-------------|----------------|-----------------|-----------|-------------------------|-------------------------------|---------------------|--------------|-------------|--------------------------------|
| | | PERCENTAGE TEVREDEN KLANTEN | | | | | | | | | | | |
| 1 | Picnic.nl | 9,2 | 97% | 75% | 90% | 78% | 95% | 90% | 95% | 90% | 92% | 56% | 80% |
| 2 | Ah.nl (Albert Heijn) | 8,5 | 46% | 56% | 87% | 76% | 91% | 93% | 92% | 88% | 86% | 93% | 72% |
| 3 | Hema.nl | 8,2 | 78% | 85% | 70% | 86% | 86% | 86% | 87% | 91% | 87% | 75% | 77% |
| 4 | Jumbo.com | 8,1 | 49% | 76% | 87% | 68% | 85% | 89% | 92% | 87% | 85% | 90% | 82% |
| 5 | Plus.nl | 7,7 | 58% | 68% | 80% | 65% | 86% | 91% | 92% | 76% | 77% | 82% | 63% |