

Sport, outdoor en vrije tijd

		RAPPORTCIJFER	BEZORGKOSTEN	PRIJSNIVEAU	KLANTENSERVICE	RETOURPROCEDURE	BEZORGING	KWALITEIT VAN PRODUCTEN	LEVERTIJD DIE WEBSITE BELOOFT	BETAALMOGELIJKHEDEN	BESTELPROCES	ASSORTIMENT	OP VOORRAAD ZIJN VAN PRODUCTEN
		PERCENTAGE TEVREDEN KLANTEN											
1	Mantel.com	9,1	80%	78%	86%	96%	98%	96%	92%	94%	100%	98%	94%
2	Futurumshop.nl	8,7	87%	74%	85%	83%	95%	94%	92%	87%	87%	92%	85%
3	Bol.com	8,6	77%	61%	79%	89%	91%	91%	89%	95%	94%	94%	87%
4	Bever.nl	8,5	72%	47%	91%	84%	88%	96%	84%	89%	86%	92%	84%
5	Adidas.nl	8,4	79%	62%	80%	95%	89%	97%	81%	93%	92%	93%	89%
6	Anwb.nl	8,3	67%	71%	87%	85%	90%	90%	91%	88%	88%	67%	81%
7	Decathlon.nl	8,1	70%	91%	78%	86%	82%	86%	83%	89%	89%	87%	76%
7	Lidl-shop.nl	8,1	63%	93%	76%	83%	80%	85%	79%	89%	90%	65%	76%
8	Aliexpress.com	7,2	83%	93%	47%	31%	49%	42%	37%	76%	73%	92%	76%