

Doe-het-zelf en woningdecoratie

		RAPPORTCIJFER	BEZORGKOSTEN	PRIJSNIVEAU	KLANTENSERVICE	RETOURPROCEDURE	BEZORGING	KWALITEIT VAN PRODUCTEN	LEVERTIJD DIE WEBSITE BELOOFT	BETAALMOGELIJKHEDEN	BESTELPROCES	ASSORTIMENT	OP VOORRAAD ZIJN VAN PRODUCTEN
		PERCENTAGE TEVREDEN KLANTEN											
1	Bol.com	8,6	77%	61%	79%	89%	91%	91%	89%	95%	94%	94%	87%
2	Hornbach.nl	8,3	58%	88%	82%	90%	77%	94%	83%	86%	84%	94%	84%
3	Lidl-shop.nl	8,1	63%	93%	76%	83%	80%	85%	79%	89%	90%	65%	76%
4	Welkoop.nl	8,0	63%	63%	92%	71%	81%	89%	92%	85%	86%	79%	76%
4	Sanitairwinkel.nl	8,0	63%	68%	83%	87%	84%	93%	84%	88%	86%	91%	80%
5	Karwei.nl	7,8	59%	68%	72%	79%	78%	76%	83%	82%	82%	71%	65%
6	Gamma.nl	7,5	59%	69%	65%	71%	77%	74%	80%	80%	75%	74%	74%
6	Praxis.nl	7,5	54%	69%	70%	78%	77%	85%	80%	84%	78%	79%	75%
7	Aliexpress.com	7,2	83%	93%	47%	31%	49%	42%	37%	76%	73%	92%	76%