

Elektr(on)ische apparaten

		RAPPORTCIJFER	BEZORGKOSTEN	PRIJSNIVEAU	KLANTENSERVICE	RETOURPROCEDURE	BEZORGING	KWALITEIT VAN PRODUCTEN	LEVERTIJD DIE WEBSITE BELOOFT	BETAALMOGELIJKHEDEN	BESTELPROCES	ASSORTIMENT	OP VOORRAAD ZIJN VAN PRODUCTEN
		PERCENTAGE TEVREDEN KLANTEN											
1	Coolblue.nl	9,3	87%	76%	91%	94%	96%	94%	97%	93%	98%	96%	93%
2	Cameranu.nl	9,2	84%	85%	91%	93%	94%	96%	96%	94%	95%	93%	94%
3	123inkt.nl	9,1	65%	91%	88%	87%	96%	91%	97%	93%	95%	94%	96%
4	Wehkamp.nl	8,7	80%	73%	87%	94%	93%	88%	96%	94%	93%	91%	86%
5	Allekabels.nl	8,6	62%	84%	78%	74%	90%	87%	90%	89%	91%	90%	91%
5	Bol.com	8,6	77%	61%	79%	89%	91%	91%	89%	95%	94%	94%	87%
6	Apple.com	8,5	77%	33%	69%	74%	85%	91%	90%	81%	86%	82%	87%
7	Alternate.nl	8,4	66%	73%	75%	73%	92%	94%	95%	82%	90%	88%	84%
7	Expert.nl	8,4	85%	76%	86%	77%	84%	97%	80%	92%	92%	84%	83%
7	Kamera-express.nl	8,4	79%	80%	79%	81%	89%	95%	85%	89%	92%	95%	84%
8	Conrad.nl	8,2	63%	60%	80%	78%	86%	90%	82%	89%	84%	94%	88%
8	Hema.nl	8,2	78%	85%	70%	86%	86%	86%	87%	91%	87%	75%	77%
9	Lidl-shop.nl	8,1	63%	93%	76%	83%	80%	85%	79%	89%	90%	65%	76%
10	Amazon.com	8,0	65%	82%	68%	76%	81%	85%	78%	85%	86%	92%	84%
10	Blokker.nl	8,0	72%	78%	71%	79%	87%	88%	91%	90%	87%	72%	82%
11	Bcc.nl	7,9	83%	74%	65%	83%	87%	95%	85%	89%	88%	84%	81%
11	Fonq.nl	7,9	75%	57%	73%	85%	91%	87%	90%	88%	90%	82%	83%
11	Tomtom.com	7,9	75%	37%	61%	53%	85%	91%	89%	84%	70%	67%	92%
12	Mediamarkt.nl	7,8	79%	70%	60%	72%	87%	92%	89%	88%	88%	90%	83%
13	Aliexpress.com	7,2	83%	93%	47%	31%	49%	42%	37%	76%	73%	92%	76%