

# Warenhuizen

		RAPPORTCIJFER	BEZORGKOSTEN	PRIJSNIVEAU	KLANTENSERVICE	RETOURPROCEDURE	BEZORGING	KWALITEIT VAN PRODUCTEN	LEVERTIJD DIE WEBSITE BELOOFT	BETAALMOGELIJKHEDEN	BESTELPROCES	ASSORTIMENT	OP VOORRAAD ZIJN VAN PRODUCTEN
		PERCENTAGE TEVREDEN KLANTEN											
1	Debijenkorf.nl	<b>8,8</b>	83%	45%	90%	92%	94%	94%	93%	91%	91%	82%	82%
2	Wehkamp.nl	<b>8,7</b>	80%	73%	87%	94%	93%	88%	96%	94%	93%	91%	86%
3	Bol.com	<b>8,6</b>	77%	61%	79%	89%	91%	91%	89%	95%	94%	94%	87%
4	Hema.nl	<b>8,2</b>	78%	85%	70%	86%	86%	86%	87%	91%	87%	75%	77%
5	Lidl-shop.nl	<b>8,1</b>	63%	93%	76%	83%	80%	85%	79%	89%	90%	65%	76%
6	Amazon.com	<b>8,0</b>	65%	82%	68%	76%	81%	85%	78%	85%	86%	92%	84%
6	Blokker.nl	<b>8,0</b>	72%	78%	71%	79%	87%	88%	91%	90%	87%	72%	82%
7	Fonq.nl	<b>7,9</b>	75%	57%	73%	85%	91%	87%	90%	88%	90%	82%	83%
8	Aliexpress.com	<b>7,2</b>	83%	93%	47%	31%	49%	42%	37%	76%	73%	92%	76%
9	Otto.nl	<b>7,1</b>	40%	58%	57%	88%	68%	78%	66%	90%	82%	76%	64%